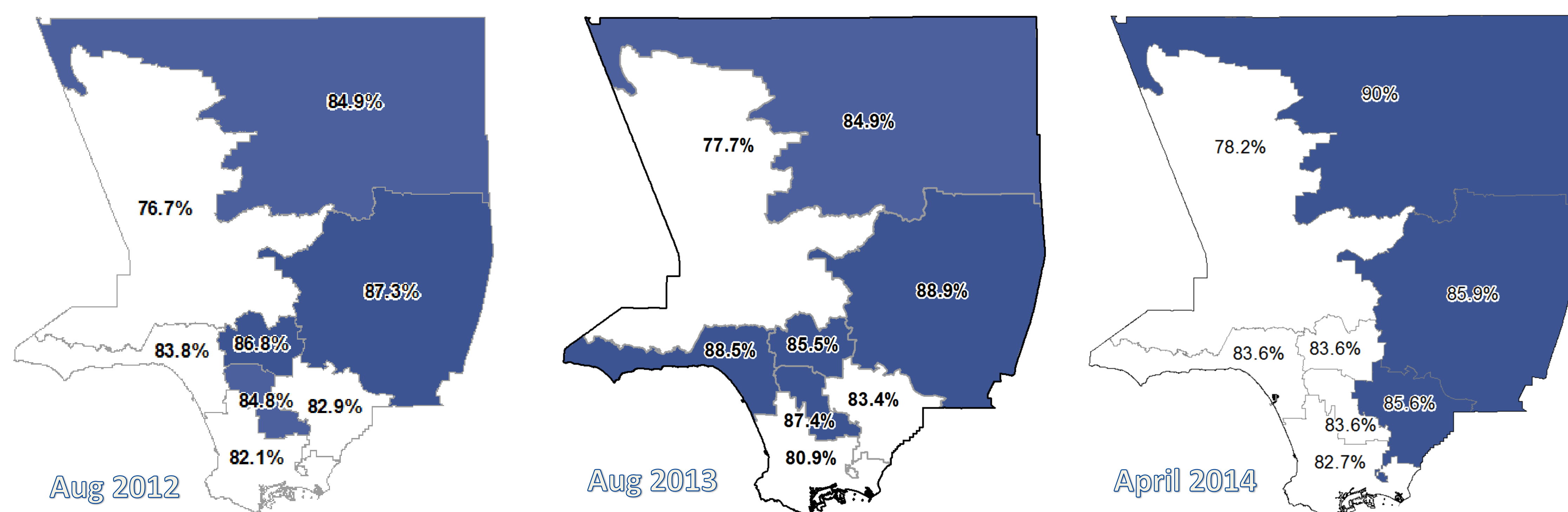
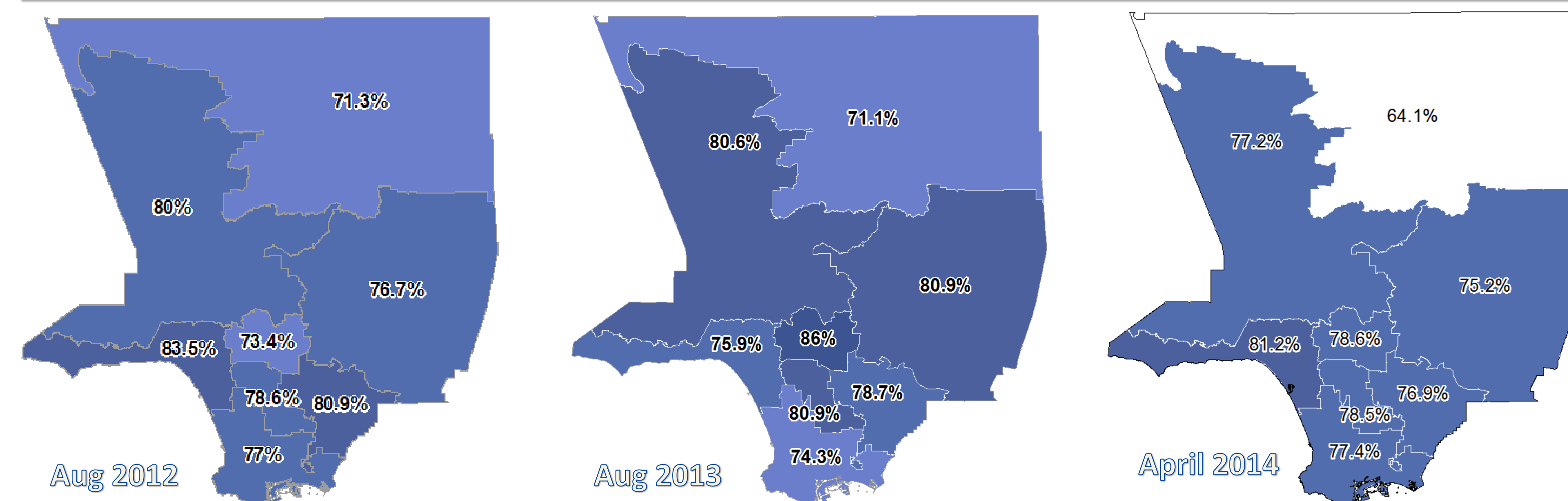


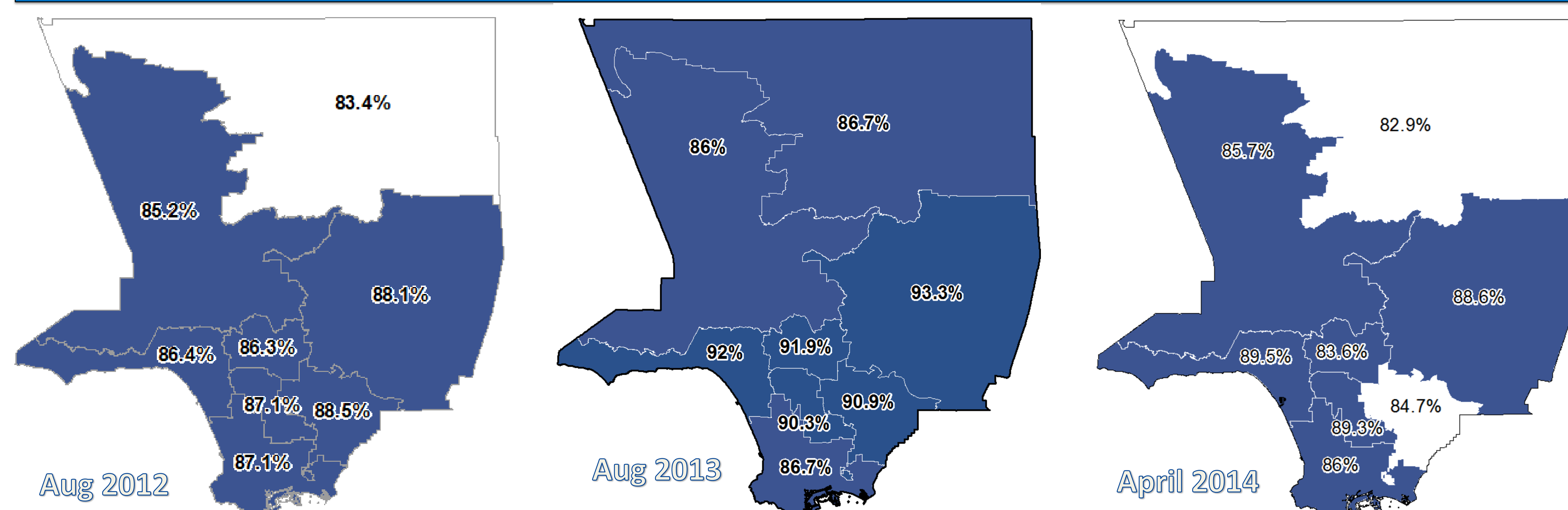
The location of services was convenient (outcome target = 84%)



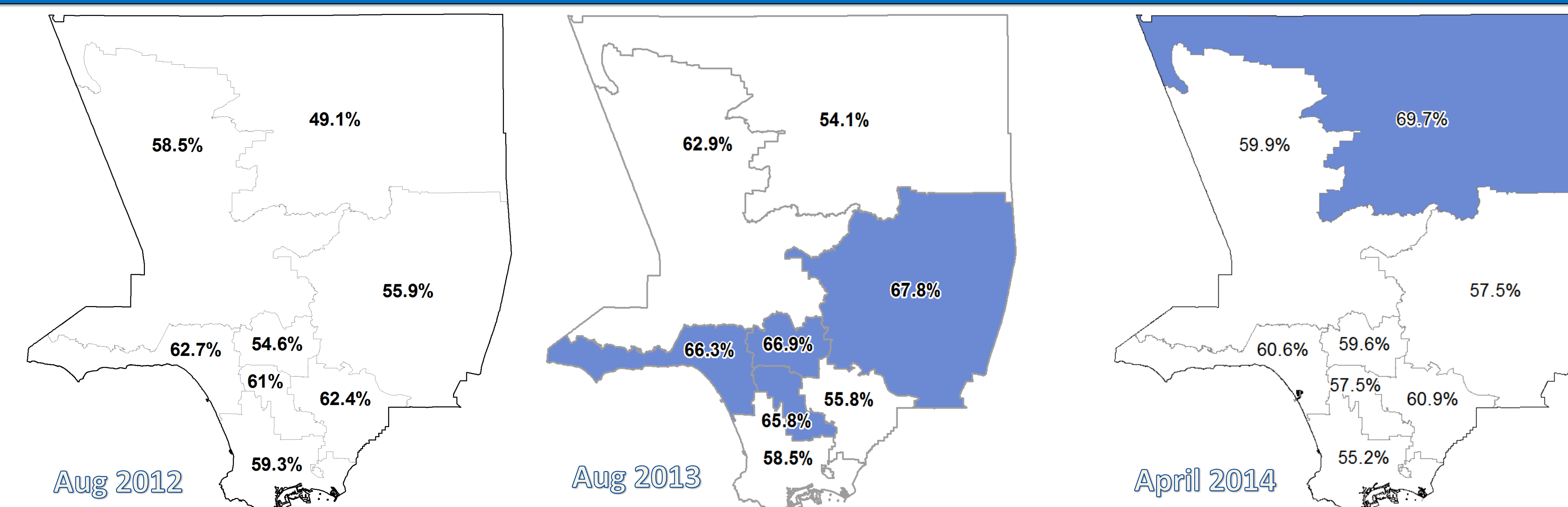
I deal more effectively with daily problems (outcome target = 65%)



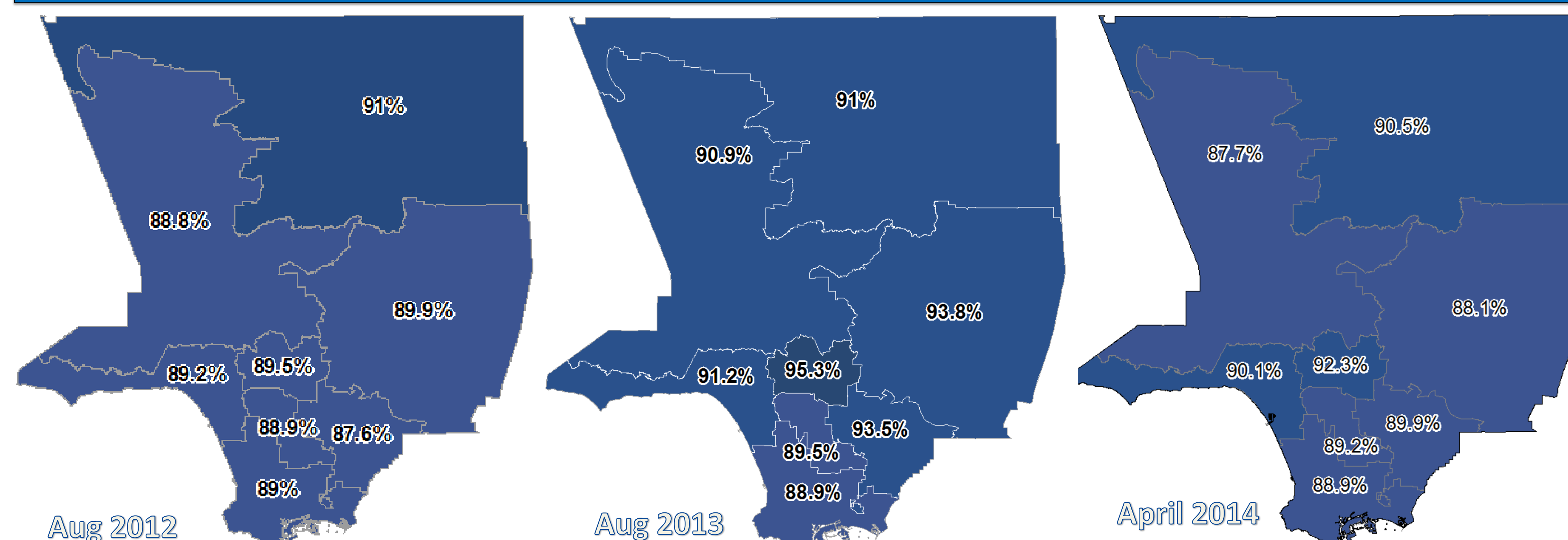
Staff were willing to see me as often as I felt it was necessary (outcome target = 85%)



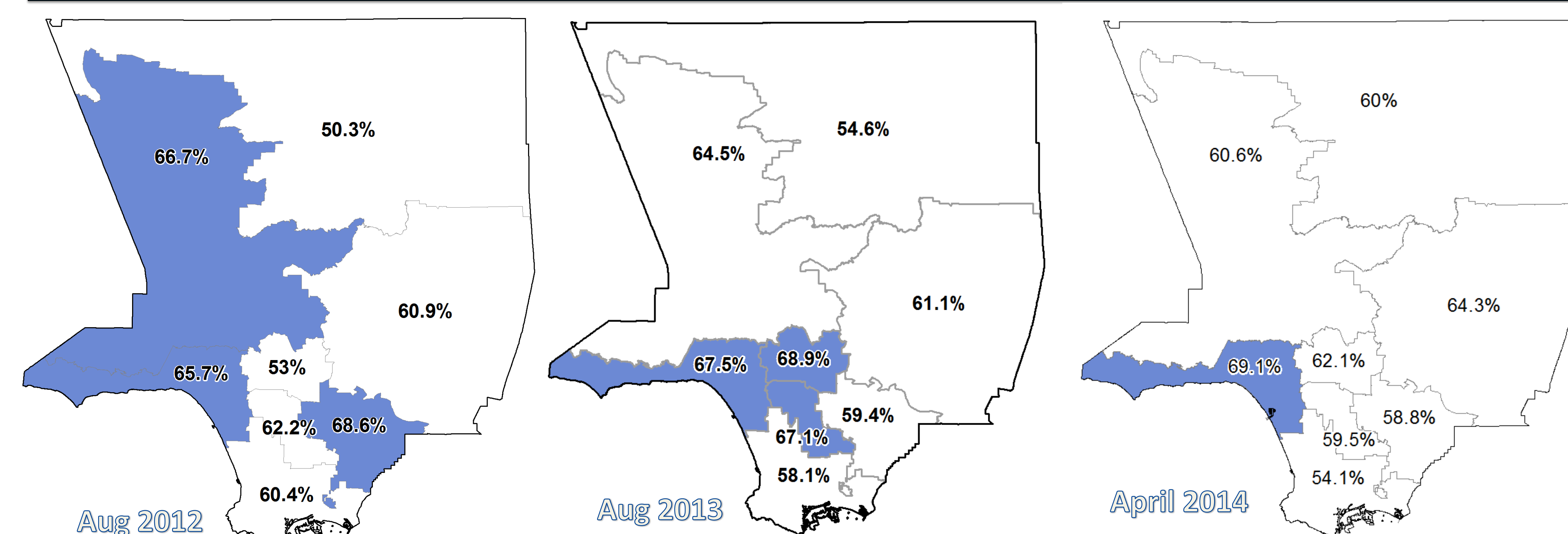
I do better in school and/or work (outcome target = 65%)



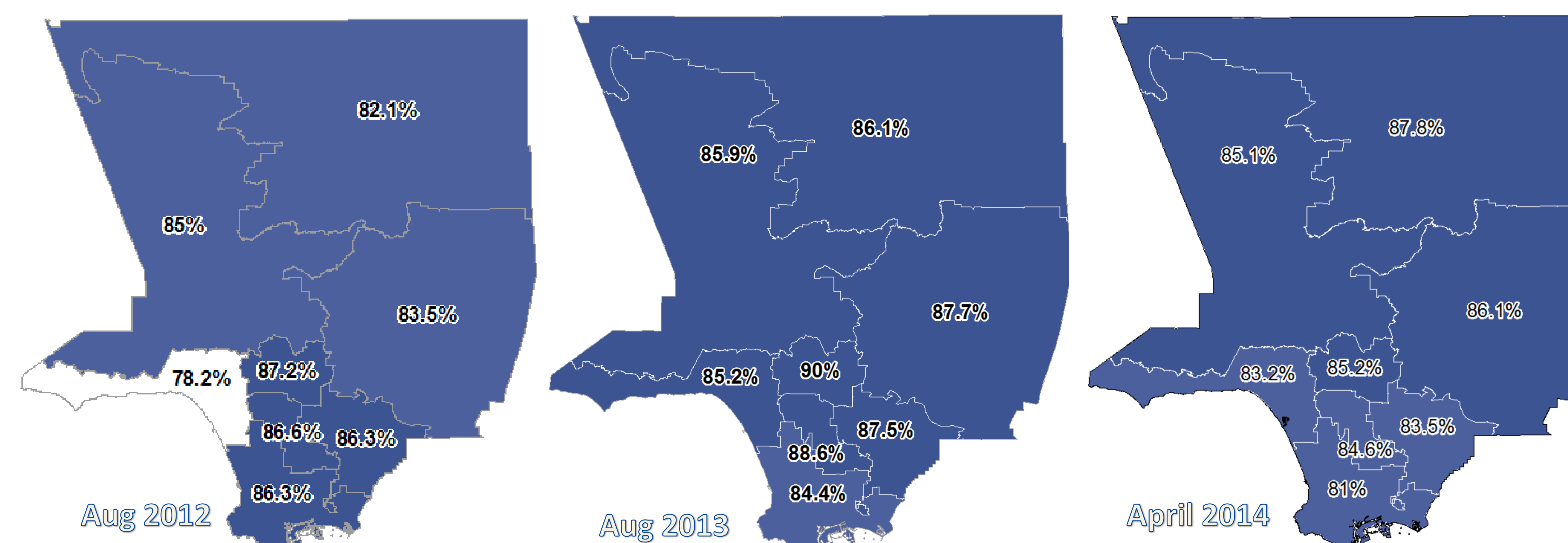
Services were available at times that were convenient for me (outcome target = 87%)



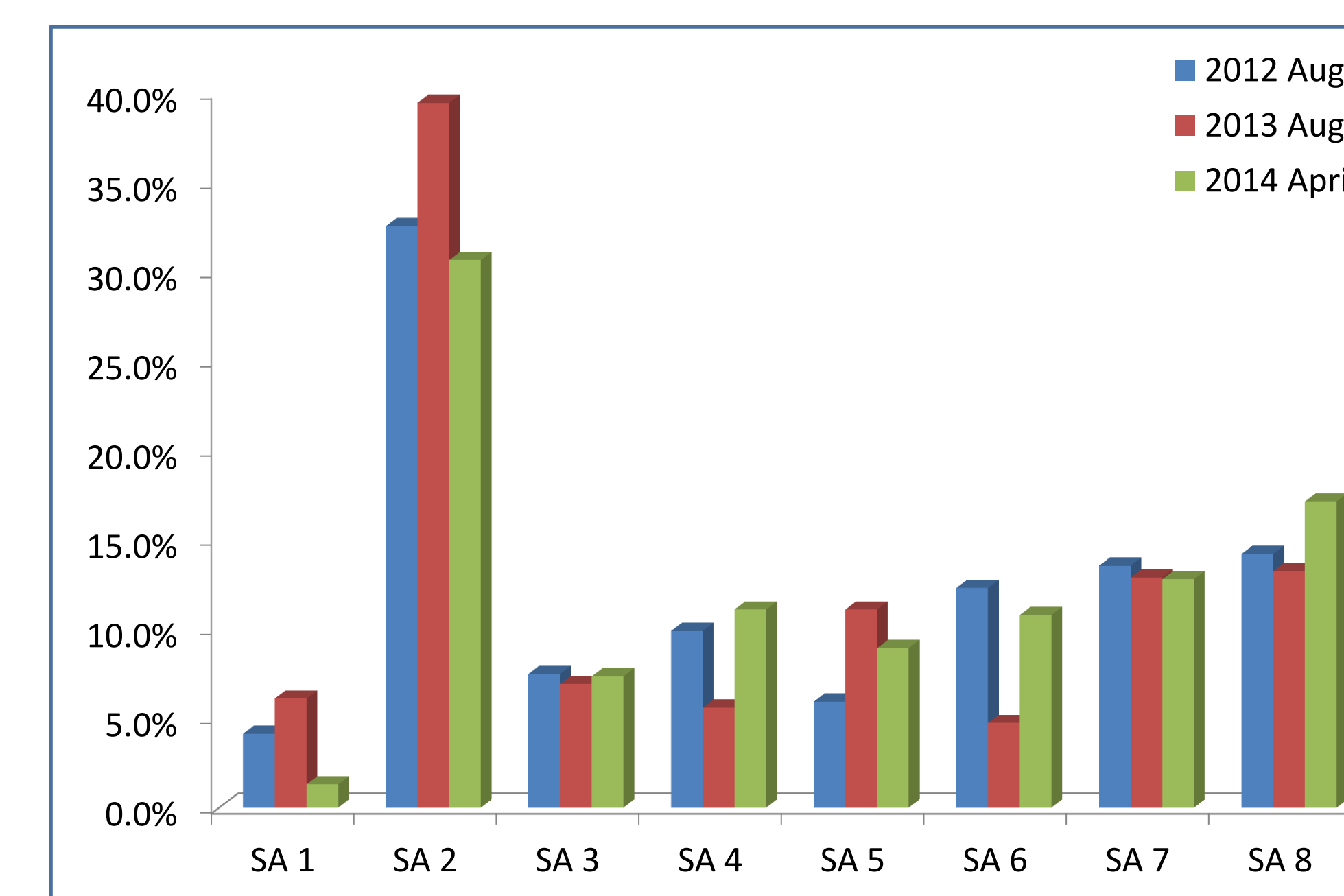
My symptoms are not bothering me (outcome target = 65%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

SA	2012 Aug	2013 Aug	2014 April
SA 1	4.1%	6.1%	1.3%
SA 2	32.5%	39.4%	30.6%
SA 3	7.5%	6.9%	7.4%
SA 4	9.9%	5.6%	11.1%
SA 5	5.9%	11.1%	8.9%
SA 6	12.3%	4.7%	10.8%
SA 7	13.5%	12.9%	12.8%
SA 8	14.2%	13.2%	17.1%

Legend

